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8	BEFORE THE					
,9	BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS					
10	STATE OF CALIFORNIA					
11						
12	In the Matter of the Accusation Against:	Case No. 4345				
13	DEBRA MAE GALEA					
14	12491 Castle Court Drive Lakeside, CA 92040	DEFAULT DECISION AND ORDER				
15	Pharmacy Technician Registration No. TCH 76174	The state of the s				
16	70174	[Gov. Code, §11520]				
17						
18	Respondent.					
19		•				
20	FINDINGS OF FACT					
21	1. On or about December 14, 2012, Con	1. On or about December 14, 2012, Complainant Virginia K. Herold, in her official				
22	capacity as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs,					
23	filed Accusation No. 4345 against Debra Mae Galea (Respondent) before the Board of Pharmacy					
24	(Accusation attached as Exhibit A.)					
25	2. On or about May 24, 2007, the Board of Pharmacy (Board) issued Pharmacy					
26	Technician Registration No. TCH 76174 to Respondent. The Pharmacy Technician Registration					
27	was in full force and effect at all times relevant to the charges brought in Accusation No. 4345					
28	and will expire on September 30, 2014, unless renewed.					
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- 3. On or about January 7, 2013, Respondent was served by Certified and First Class Mail copies of Accusation No. 4345, Statement to Respondent, Notice of Defense, Request for Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6, and 11507.7) (hereinafter collectively "the Accusation Packet") at Respondent's address of record which, pursuant to Business and Professions Code section 4100, is required to be reported and maintained with the Board. Respondent's address of record was and is 12491 Castle Court Drive, Lakeside, CA 92040.
- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c) and/or Business & Professions Code section 124.
- 5. On or about February 1, 2013, the Accusation Packet served via Certified Mail was returned by the U.S. Postal Service marked "Unclaimed." The Accusation Packet served via First Class Mail has not been returned.
 - 6. Government Code section 11506 states, in pertinent part:
 - (c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.
- 7. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore waived her right to a hearing on the merits of Accusation No. 4345.
 - 8. California Government Code section 11520 states, in pertinent part:
 - (a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent.
- 9. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on the relevant evidence contained in the Default Decision Evidence Packet in this matter, as well as taking official notice of all the investigatory reports, exhibits and statements contained therein on file at the Board's offices regarding the allegations contained in Accusation No. 4345, finds that

the charges and allegations in Accusation No. 4345, are separately and severally, found to be true and correct by clear and convincing evidence.

10. Taking official notice of its own internal records, pursuant to Business and Professions Code section 125.3, it is hereby determined that the reasonable costs for Investigation and Enforcement is \$5,470.50 as of February 4, 2013.

DETERMINATION OF ISSUES

- 1. Based on the foregoing findings of fact, Respondent Debra Mae Galea has subjected her Pharmacy Technician Registration No. TCH 76174 to discipline.
 - 2. The agency has jurisdiction to adjudicate this case by default.
- 3. The Board of Pharmacy is authorized to revoke Respondent's Pharmacy Technician Registration based upon the following violations alleged in the Accusation which are supported by the evidence contained in the Default Decision Evidence Packet in this case:
- a. violation of Business and Professions Code (hereinafter "Code") section 4301(f) for commission of any act involving moral turpitude, dishonesty, fraud or deceit as follows:
 - i) from October 21, 2010 through April 19, 2011, Respondent processed fraudulent refill prescriptions for about 3780 tablets of hydrocodone/acetaminophen 5/500 mg for patients who were deceased; and,
 - ii) on or about April 29, 2011, Respondent wrote and processed a fraudulent telephonic refill request for 120 tablets of hydrocodone/acetaminophen 5/500 mg for a patient when no telephonic request had been made by the patient's nurse, the patient had not had any significant pain two days before or after April 29, 2011 and the patient was able to manage his occasional pain with over-the-counter Tylenol.
- b. violation of Code section 4301(g) for knowingly making a document that falsely represents the existence of a state of facts when Respondent wrote a refill prescription for a patient under the guise of receiving a telephonic refill request from the patient's nurse for 120 tablets of hydrocodone/acetaminophen 5/500 mg.
- c. violation of Business and Professions Code section 4301(o), in conjunction with Code section 4324, for forging a prescription when on or about April 29, 2011, Respondent wrote a

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ORDER IT IS SO ORDERED that Pharmacy Technician Registration No. TCH 76174, heretofore issued to Respondent Debra Mae Galea, is revoked. Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a written motion requesting that the Decision be vacated and stating the grounds relied on within seven (7) days after service of the Decision on Respondent. The agency in its discretion may vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute. This Decision shall become effective on April 10, 2013. It is so ORDERED ON March 11, 2013. **BOARD OF PHARMACY** DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA Board President 70683274.doc DOJ Matter ID:SD2012703686 Attachment: Exhibit A: Accusation

Exhibit A

Accusation

	·				
1	Kamala D. Harris				
2	Attorney General of California JAMES M. LEDAKIS				
3	Supervising Deputy Attorney General MARICHELLE S. TAHIMIC				
	Deputy Attorney General				
4	State Bar No. 147392 110 West "A" Street, Suite 1100				
5	San Diego, CA 92101 P.O. Box 85266				
6	San Diego, CA 92186-5266 Telephone: (619) 645-3154				
7	Facsimile: (619) 645-2061				
8	Attorneys for Complainant				
9	BEFORE THE BOARD OF PHARMACY				
10	DEPARTMENT OF CONSUMER AFFAIRS				
	STATE OF CALIFORNIA				
11	In the Matter of the Accusation Against: Case No. 4345				
. 12	DEBRA MAE GALEA 12491 Castle Court Drive				
13	Lakeside, CA 92040				
14	Pharmacy Technician Registration No. TCH A C C U S A T I O N				
15	76174				
16	Respondent.				
17	Complainant alleges:				
18	PARTIES				
19	Virginia Herold (Complainant) brings this Accusation solely in her official capacity				
20	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.				
21	2. On or about May 24, 2007, the Board of Pharmacy issued Pharmacy Technician				
22	Registration Number TCH 76174 to Debra Mae Galea (Respondent). The Pharmacy Technician				
23	Registration was in full force and effect at all times relevant to the charges brought herein and				
24	will expire on September 30, 2014, unless renewed.				
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. 27	111				
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to Section 3640.7, or furnished pursuant to a drug order issued by a certified nurse-midwife pursuant to Section 2746.51, a nurse practitioner pursuant to Section 2836.1, or a physician assistant pursuant to Section 3502.1, or naturopathic doctor pursuant to Section 3640.5, or a pharmacist pursuant to either subparagraph (D) of paragraph (4) of, or clause (iv) of subparagraph (A) of paragraph (5) of, subdivision (a) of Section 4052. This section shall not apply to the possession of any controlled substance by a manufacturer, wholesaler, pharmacy, pharmacist, physician, podiatrist, dentist, veterinarian, naturopathic optometrist. doctor, nurse-midwife, nurse practitioner, or physician assistant, when in stock in containers correctly labeled with the name and address of the supplier or producer.

Nothing in this section authorizes a certified nurse-midwife, a nurse practitioner, a physician assistant, or a naturopathic doctor, to order his or her own stock of dangerous drugs and devices."

7. Section 4301 of the Code states:

The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

(f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not.

(g) Knowingly making or signing any certificate or other document that falsely represents the existence or nonexistence of a state of facts.

(j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs.

(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency....

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3.	Section	1221	. С.1	\sim 1	, .
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- "(a) Every person who signs the name of another, or of a fictitious person, or falsely makes, alters, forges, utters, publishes, passes, or attempts to pass, as genuine, any prescription for any drugs is guilty of forgery and upon conviction thereof shall be punished by imprisonment in the state prison, or by imprisonment in the county jail for not more than one year.
- "(b) Every person who has in his or her possession any drugs secured by a forged prescription shall be punished by imprisonment in the state prison, or by imprisonment in the county jail for not more than one year."
- 9. Health and Safety Code section 11170 states that no person shall prescribe, administer, or furnish a controlled substance for himself.
 - 10. Health and Safety Code section 11173, subdivision (a) states:

No person shall obtain or attempt to obtain controlled substances, or procure or attempt to procure the administration of or prescription for controlled substances (1) by fraud, deceit, misrepresentation, or subterfuge; or (2) by the concealment of a material fact.

COST RECOVERY

11. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

DRUGS

12. Hydrocodone bitartate/acetaminophen, also known by the brand names Vicodin, Norco, Zydone, Maxidone, Lortab, Lorcet, Hydrocet, Co-Gesic, and Anexsia, is a narcotic Schedule III controlled substance as designated by Health and Safety Code section 11056(e)(4), and is a dangerous drug pursuant to Business and Professions Code section 4022. Hydrocodone is used as a narcotic analgesic in the relief of pain.

FACTS

13. Respondent was employed as a Pharmacy Technician at San Diego Hospice and the Institute for Palliative Medicine ("SDHIPM") from November 7, 2007 until she was terminated

- 14. SDHIPM has 24 hospice beds with about 20-24 patients at all times. In addition, the pharmacy serviced about 1000 hospice patients at their homes. For these patients, medication was delivered through a carrier service.
- 15. At all times relevant to this Accusation, SDHIPM's pharmacy stored narcotics in two places. All Schedule II controlled substances, all drugs containing hydrocodone, Sudafed, Ambien and a few other drugs, were stored in the MedDispense automated dispensing machine. Other drugs such as Xanax, Ativan, Restoril, phenobarbital and other drugs in this category were stored in the Narcotic cabinet. Before April, 2011, SDHIPM used MedDispense to monitor dispensing of controlled substances and ADT, which was a computer program that contained patient information such as prescriptions, discharges and transfer records under the QS1 database. A prescription refill or new prescription order for a controlled substance was entered into the QS1 database and a prescription label was generated. The pharmacist or pharmacy technician then entered the patient's name, drug and quantity in MedDispense in order to withdraw the drug. If the patient's name was not in the MedDispense database, the pharmacist had to enter the patient's information in order for the system to allow access to medication. These two computer programs were linked in April, 2011.
- 16. On April 19, 2011, MedDispense reported a discrepancy: a prescription for 120 tablets hydrocodone/acetaminophen 5/500 mg was filled for a deceased patient. The request for home delivery for this patient was deleted and the delivery transaction voided however, the drugs were not returned to pharmacy stock. This discrepancy prompted an investigation of the preceding 12 months of data.
- 17. The investigation revealed that between October 21, 2010 and April 19, 2011, a total of 35 prescription refills for hydrocodone/acetaminophen 5/500 mg totaling 4830 tablets were processed. All of the 35 refill transactions were for in-home patients who were deceased. However, the drugs were withdrawn from MedDispense and a delivery slip was generated. All but 9 of the drug withdrawals were later cancelled in MedDispense but none of the drugs in these

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35 transactions were returned to stock. All transactions were processed during the evening shift. Respondent was the only staff member present when all of the 35 transactions occurred.

18. Of the 35 transactions between October 21, 2010 and April 19, 2011, the following refill transactions were processed, drugs were withdrawn, and deliveries were cancelled but the drugs were not returned to stock!

Patient	Date of Death	Rx Number	Date filled	Quantity
P.T.	10/21/10	4528202	10/21/10	120
		4528202	10/26/10	120
		4528202	11/22/10	120
		4528202	11/30/10	120
		4528202	12/29/10	120
		4528202	1/28/11	120
		4528202	2/9/11	120
B.J.	11/2/10	4528192	11/9/10	120
		4528192	11/15/10	120
		4528192	11/18/10	120
		4528192	12/6/10	120
		4528192	12/8/10	120
	,	4528192	12/14/10	120
		4528192	1/28/10	120
		4528192	4/19/10	120
J.B.	1/10/11	4529871	1/11/11	180
		4529871	1/13/11	180
		4529871	1/26/11	180
		4529871	. 2/7/11	180
		4529871	2/10/11	180
,		4529871	. 3/1/11	180
**************************************		4529871	3/9/11	180
		4529871	3/17/11	. 180
		4529871	3/25/11	.180
		4529871	3/30/11	180
A.D.	1/6/11	4530327	4/6/11	90
		4529649	4/11/11	. 90
W.C.	alive	4531093	4/29/11	120
		<u>,</u>	TOTAL	3900 tablet
				of
•				hydrocodone
				acetaminoph
				5/500 mg

- 19. On April 29, 2011, Respondent submitted a refill request from a nurse for hydrocodone/acetaminophen 5/500 mg for patient W.C., a live patient, with a note to increase the quantity from 60 to 120 tablets. The refill prescription was undated and was written by Respondent. Further investigation showed that a request for delivery had cancelled, the delivery carrier had not received the package for delivery but the drugs had not been returned to stock nor was the package in the pharmacy cabinet waiting to be returned. MedDispense did not show the drug as having been returned. In addition, W.C.'s nurse denied calling in a refill request. Nursing notes two days before and after the request indicated W.C. had not complained of pain and his occasional pain was relieved by over-the-counter Tylenol.
- 20. From October 21, 2010 through April 29, 2011, Respondent improperly, falsely, and unlawfully, processed refill prescriptions for at least 3900 tablets of hydrocodone/acetaminophen 5/500 mg.
- 21. When confronted with these discrepancies by the R.P. and D.B., Respondent neither admitted nor denied diverting the drugs, nor did she exhibit any surprise or anger at the allegation.
- 22. Respondent's own controlled substance usage history from March 26, 2009 and December 22, 2011 was obtained through the Controlled Substance Utilization Review and Evaluation System (CURES). It showed that Respondent filled her own prescriptions for the following drugs at Kaiser Pharmacy:

a.	Hydrocodone/acetaminophen 5/5	00 mg	150 tablets
ъ.	acetaminophen/codeine 30/300 m	g	687 tablet
c.	Diazepam 10 mg		30 tablets
		TOTAL:	867 tablets

23. Respondent's CURES report data shows that Respondent filled more prescriptions for drugs containing hydrocodone or codeine after her termination on May 4, 2011. She obtained 60 tablets of hydrocodone/acetaminophen 5/500 mg in March and June 2009 but 717 tablets of drugs containing hydrocodone or codeine in the 210 days between May 4, 2011 and December 22, 2011.

FIRST CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Dishonesty, Fraud and Deceit)

- 24. Respondent is subject to disciplinary action under Code section 4301(f) for commission of any act involving moral turpitude, dishonest, fraud or deceit in that:
- a. from October 21, 2010 through April 19, 2011, Respondent processed fraudulent refill prescriptions for about 3780 tablets of hydrocodone/acetaminophen 5/500 mg for patients who were deceased, as more fully set forth in paragraphs 13-18 and incorporated herein by this reference; and
- b. on or about April 29, 2011, Respondent wrote and processed a fraudulent telephonic refill request for 120 tablets of hydrocodone/acetaminophen 5/500 mg for W.C. when no telephonic request had been made by W.C.'s nurse, W.C. had not had any significant pain two days before or after April 29, 2011 and W.C. was able to manage his occasional pain with overthe-counter Tylenol, as more fully set forth in paragraph 19 and incorporated herein by this reference.

SECOND CAUSE FOR DISCIPLINE

(Unprofessional Conduct – Knowingly Making a Document That Falsely Represents the Facts)

25. Respondent is subject to disciplinary action under Code section 4301(g) for knowingly making a document that falsely represents the existence of a state of facts when Respondent wrote a refill prescription for W.C. under the guise of receiving a telephonic refill request from W.C.'s nurse for 120 tablets of hydrocodone/acetaminophen 5/500mg, as more fully set forth in paragraph 19 and incorporated herein by this reference.

THIRD CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Forging a Prescription)

26. Respondent is subject to disciplinary action under Code section 4301(o), in conjunction with Code section 4324, for forging a prescription when on or about April 29, 2011, Respondent wrote a refill prescription for W.C. under the guise of receiving a telephonic refill

request from W.C.'s nurse for 120 tablets of hydrocodone/acetaminophen 5/500mg when no telephonic request had been made by W.C.'s nurse, W.C. had not had any significant pain two days before or after April 29, 2011 and W.C. was able to manage his occasional pain with overthe-counter Tylenol, as more fully set forth in paragraph 19 and incorporated herein by this reference.

FOURTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Unlawfully Possessing Controlled Substances)

27. Respondent is subject to disciplinary action under Code section 4301, subdivisions (j), for violating Code section 4060, in that Respondent unlawfully possessed, and/or furnished to herself, controlled substances when Respondent processed fraudulent refiil prescriptions for at least 3900 tablets of hydrocodone/acetaminophen 5/500 mg from October 21, 2010 through April 29, 2011, as more fully set forth in paragraphs 13-20 and incorporated herein by this reference.

FIFTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Unlawfully Prescribing or Furnishing Controlled Substances)

28. Respondent is subject to disciplinary action under Code section 4301, subdivisions (o), for violating or attempting to violate, directly or indirectly, Health and Safety Code section 11170 regarding the unlawful prescribing or furnishing of controlled substances to herself, when Respondent processed fraudulent refill prescriptions for at least 3900 tablets of hydrocodone/acetaminophen 5/500 mg from October 21, 2010 through April 29, 2011, as more fully set forth in paragraphs 13-20 and incorporated herein by this reference.

SIXTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct – Unlawfully Obtaining or Procuring a Prescription for Controlled Substances)

29. Respondent is subject to disciplinary action under Code section 4301, subdivisions

(o), for violating or attempting to violate, directly or indirectly, Health and Safety Code section

11173 regarding unlawfully obtaining or procuring a prescription for controlled substances by

fraud, misrepresentation or concealment of a material fact when Respondent processed fraudulent